



GAIL (India) Limited

HRIDAY

GAIL Corporate Social Responsibility

A deep sense of commitment to the community and environment is what defines the organizational ethos of Corporate Social Responsibility (CSR) at GAIL (India) Ltd. "Value Creation" for all stakeholders, as outlined in the vision of the company remains the guiding force behind all social interventions. This stems from the belief that GAIL as an organization has the responsibility of making a significant contribution towards the growth & development of the country. And it is for this very reason that we like to call ourselves a corporate with a heart and our CSR philosophy - *Hriday*

“Be the leading company in Natural Gas and Beyond, with Global Focus, Committed to Customer Care, Value Creation for all Stakeholders and Environmental Responsibility.”

Our thoughts are translated into actions and therefore tangible results due to a well-researched, detailed, and meticulous planning mechanism. A robust governance structure led by the CSR sub-committee with a dedicated team of passionate CSR professionals helps in evaluating and selecting meaningful social programmes which are in alignment with the areas of interventions specified under the Companies Act 2013.

GAIL firmly believes that, it is in responding to the needs of the people, benefitting communities and protecting the environment which will ultimately lead to the goal of sustainable progress of the larger community. As enshrined in the CSR Policy, the Company adopts a multi-stakeholder approach, collaborating with communities, governmental and nongovernmental organisations, academic institutions and others, in an effort to identify emerging issues, develop projects and effectively respond to challenges. Your Company endeavours to follow best practices in identifying, implementing, sustaining and monitoring its CSR interventions to maximize sustainability, scalability and transparency. As mandated in the Companies Act 2013, the Company allocates two percent of average net profit (Profit before Tax) of the previous three financial years for CSR interventions on an annual basis.

GAIL follows a multi-layered and milestone oriented Project-based Approach for all the CSR interventions which are focused primarily in the rural areas; in close proximity to the major work centres/installations of your Company. As defined under Schedule VII of the Companies Act, 2013, the Company has identified seven broad areas of CSR intervention, each of which is titled by the objective they seek to achieve viz. Arogya (Wellness) - Nutrition, Health and Sanitation and Drinking Water projects, Ujjwal (Towards a Bright future) - Education initiatives, Kaushal (Skill)-Livelihood Generation and Skill development initiatives, Unnati (Progress)- Rural Development, Sashakt (Empowerment)- Women Empowerment initiatives, Saksham (Capable) - Care of the elderly and differently abled, and Harit (Green)-Environment centric initiatives.



Our CSR Umbrella....



Swachh Bharat



Arogya (Health)



Kaushal (Skill Dev.)



Ujjwal (Education)



Sashakt (Women empowerment)



Harit (Environment projects)



Unnati (Rural Dev.)



Saksham (Care for elderly & differently abled)

CSR Budget for FY 2016-17: Rs.87.69 cr 5% budget earmarked for Capacity Building Impact Assessment etc.

Key CSR Interventions of GAIL

Search for the next Olympian- GAIL Indian Speedstar

GAIL launched GAIL Indian Speedstar, a unique CSR initiative designed for scouting talent right from the grassroots level for participation in athletic events at the 2020 Olympics. The initiative aimed at honing the underlying talent of young athletes provides an opportunity to children from disadvantaged communities who don't have access to such opportunities or the platform. The initiative kick-started earlier this year with initial trials conducted at 53 districts across 10 states in which more than 25,000 children participated, out of which 899 children finally made it to the State level Camp and Selection. 9 athletes were selected on the day of the Grand Finale which was held on the 12th of May, 2016 at JLN Stadium New Delhi and graced by the Hon'ble Union Minister of Finance and Information & Broadcasting, Shri Arun Jaitley and Hon'ble Minister of Petroleum and Natural Gas Shri Dharmendra Pradhan. The 9 athletes will now be provided world class training and development with the view of preparing them for the pinnacle of sport, the Olympics.



Joining hands in Swachh Bharat Abhiyaan of Govt. of India

As part of the Hon'ble Prime Minister's call for "Swachh Bharat Abhiyan", GAIL has joined the campaign and is playing an active role in providing hygienic sanitation facilities for all. GAIL undertook construction/renovation of 3614 toilets with water facility, under "Swachh Bharat, Swachh Vidyalaya" program in the Financial Year 2015-16. This nationwide campaign has already brought about significant improvement in the attendance of girl students in schools and also a marked improvement in the hygiene and sanitation of rural population

Relief and Rehabilitation for victims of Uttarakhand flashfloods - Project Srijan

In the aftermath of the devastating flashfloods that took place in Uttarakhand, GAIL undertook a critical initiative for the rehabilitation and long term rebuilding of the community. In light of the massive devastation caused and the loss –human, material and financial, the pressing need was to ensure the long term survival. Project Srijan (creation) was undertaken for a period of 4 years, with the major components of the project being Capacity Building, Livelihood sustenance, Infrastructure/Asset Creation, Disaster management and Mitigation. In the Financial year 2015-16 alone, over 7200 lives were touched through various interventions. This was achieved through, construction of Disaster Proof Households, buiding of a Community Resource Training Centre with a fully functional spice making unit, stitching unit, juice making and packaging unit, setting up of Display Unit cum Sales Counter, training in masonry for construction of disaster resistant structures., formation of 37 Self Help Groups and Farmer Interest Groups Multiple Gharaats – Hydroelectricity based Grinding and Electricity Generation Units have been set up which act as an Income Generation Unit and also provides lighting to 4- 5 household. Regular workshops for awareness generation and sensitization on the project as also disaster management and mitigation were organized. Mock Drills have also been conducted to ensure better preparedness in instance of disaster. Psychological counseling has also been extended to those in trauma due to the devastation caused. Income Generation avenues in terms of livestock has also been provided to most vulnerable families. An estimated increase in annual per capita income by Rs. 9000 has been affected by GAIL's interventions through this project.

Major projects under Identified Focus Areas

UJJWAL- Education centric initiatives

To boost the outreach of education among the lesser privileged, GAIL has made a significant contribution for creation of school infrastructure like class rooms, IT facilities, libraries, science labs, provision of equipment and stationery to schools to enhance creativity among students and improve attendance of children. The company's inclusive development philosophy has also designed and implemented programmes that reside in the extreme periphery of societal mores. Breaking away from social stigmas, GAIL was one of the first organisations to introduce a social intervention - Project UDAY meant for education and rehabilitation of High Risk Children/Children of Sex workers

A flagship programme of GAIL, Utkarsh, aimed at meritorious children from marginalized communities; provides all-expense paid, specialised residential coaching/intensive mentoring so that they can compete for engineering entrance examinations such as IIT/JEE, AIEEE and UPTU. For the year 2014-15, 100 students were identified for this programme through a meticulous selection process. Of these 55 have qualified for the IIT.

Apart from education centric interventions carried out under the Ujjwal thrust area, GAIL also undertakes initiatives exclusively focused in the domain of Education under GAIL Charitable and Education Trust. GAIL provided scholarship to beneficiaries of Project Utkarsh, as support for continuing higher education. Scholarships have been extended to 346 meritorious children from various schools across the Company's work centres.



AROGYA-Overall wellness, covering Health & Sanitation, Drinking Water and Nutrition related Initiatives



GAIL has been making proactive efforts to address the issues of health and sanitation, by introducing interventions that make at least primary health care facilities accessible and affordable to the rural and marginalised communities. It is operating 20 Mobile Medical Units across the states of Madhya Pradesh, Uttar Pradesh, Gujarat, Haryana, Uttarakhand, Andhra Pradesh and Punjab, covering more than 391 villages and a population of almost 5,00,000. Understanding the role and significance of Transporters/Drivers/Truckers in furthering the business operation and to address the problem of HIV/AIDS associated with this segment, the Company has been running an STI Clinic in Uttar Pradesh and Madhya Pradesh. Medical and supporting equipment have been provided to Hospitals in Sohna (Gurgaon, Haryana), Ankleshwar and Bharuch (Gujrat), and Kakinada (East Godavari, Andhra Pradesh). Health Camps have also been organized in various villages near the work centres of your company.

Scarcity of water is a global concern, and therefore GAIL places a premium on the value of water as a depleting natural resource. To enable access and increase the supply of potable water, the Company has adopted an integrated water management strategy that supports responsible water management and environmental stewardship. It has facilitated installation of bore-wells, tube-wells, hand pumps, overhead tanks, submersible pumps as well as storage facilities and promoted rain water harvesting and check dams/irrigation systems in villages, as part of this intervention.

KAUSHAL- Livelihood Generation and Skill development initiatives

Enabling and empowering the marginalized, so that they become agents of change lies at the very heart of your Company's Skill development centric initiatives. Your Company is operating 4 Gail Institute of Skills in Guna (MP), Dediapada (Narmada, Gujarat), Tandur (Rangareddy, Telangana till 31.08.2016) and Nagaram (Andhra Pradesh) for imparting job linked skills training in s Auto CAD, Web Designing, Domestic BPV/BPO, Welding, Industrial Electrician, CNC Operator, Instrument Technician, retail associate, masonry to 3000 rural and semi urban youth in the remote/backward districts. Aligning with the business interests of the company, GAIL provided training to 240 candidates in Plastic Product manufacturing and Plastic industry related trades in the cities of Ahmedabad, Bhubaneswar, Guwahati, Lucknow and Hyderabad through Central Institute of Plastics Engineering and Technology (CIPET), Ahmedabad. It has also lent a helping hand to Delhi Police by providing Skill Training in the Hospitality Sector to 500 young men and women under Delhi Police's Yuva Programme. GAIL has also contributed for setting up Skill Development Institute (SDI) at Bhubaneswar, Odisha with joint participation of Oil Sector PSEs Training in hydrocarbon and related sector trades is also being extended to 2000 youth across Andhra Pradesh in partnership with Andhra Pradesh State Skill Development Corporation.

Over 6,000 people have benefitted through various Skill Development initiatives of GAIL.

SASHAKT – Women Empowerment initiatives

GAIL firmly believes that a woman's position is a true reflection of a society's progress. While women were always included as part of the beneficiaries, the Company has now created a new thrust area specially focused for the empowerment of women. This is also in line with the guidelines of DPE and the rules of the Companies Act, 2013. SEWA – a new initiative introduced in Ujjain, M. P. this year, has provided skill training based training to 3200 women in courses in Computers, Beauty & make-up, tailoring, karchok, Tiffin service, financial literacy training. Similar training programmes have been carried out in several rural areas in the proximity operational geographic areas of GAIL. With an aim to empower Adolescent Girls & Women through Employability Skill Training, Gender Sensitization and Legal Awareness in slums of Nizamuddin, Jangpura, Bhogal and Pant Nagar areas of Delhi.

UNNATI – Rural Development & Infrastructure Initiatives

GAIL is guided by the triple bottom line i.e. people, profit, planet and takes cognizance of the fact that society's economic competitiveness is interlinked to its social, economic and environmental health. The Company's interventions under this thrust area have therefore been designed to schematically meet all three goals.

The hugely successful Integrated Watershed Development and Management Programme, Project Jaldhar has resulted in functioning of over 48 Self Help Groups which have in turn facilitated Income generation and promote saving among tribal women of Jhabua, creation of 15 Watershed Structures and plantation of trees/saplings. All these activities have been undertaken after comprehensive assessment and creation of database for Jhabua watershed, soil quality, water quality and topography of the project area as also regular interactions and meetings with the community. GAIL has made investments in asset creation in infrastructural development in the states of Andhra Pradesh (East Godavari, Guntur), Telangana (Warangal) and Uttar Pradesh (Lucknow) and installation of solar street lights in identified villages and promotion of non-conventional sources of energy in various villages of Uttar Pradesh, Madhya Pradesh and Andhra Pradesh. It also contributed substantial amount from its CSR funds towards MoP&NG Scheme for providing one time grant to BPL families for release of new LPG connections.



SAKSHAM - Care of the elderly and differently abled

GAIL is sensitive to the fact that the interventions must address the needs of communities at the periphery of development and recognises its responsibility towards various stakeholder groups, for holistic development of all. The inclusive development philosophy makes education for children with special needs a possibility, through provisioning of hearing aids and other assisted aids to help such special children join the mainstream. Infrastructural support and audio-visual aids were provided to over 1400 children in the last Financial Year. Financial support was provided to Umeed Asha Kiran schools, run/supported by Air Force Wives Welfare Association for children with special needs. Additional accommodation and Dining Hall kitchen was built at Deaf and Mute school at Belagumba, Tumkur, Tumkur District, Karnataka. GAIL has also provided aids and assistive devices to nearly 700 Persons with Disability through organization of 2 Distribution Camps in partnership with Artificial Limbs Manufacturing Corporation of India.

Harit (Environment related initiatives)

Commitment towards the Environment forms an implicit part of your Company's Vision statement. As part of the bigger Sustainability ambit, GAIL remains conscious of sensitivities associated with natural habitats and ecosystems and therefore restrict our activities to cause minimum damage to the surroundings. The Company has tried to mitigate the damage to the environment and reduce its footprint by - effectively ensuring zero discharge of harmful effluents, adopting recycling practices of rain water harvesting, water recharging and ground water reuse systems, increasing the green cover of the areas in proximity to the work centres through extensive soil treatment of correcting alkalinity and restoring the soil balance, afforestation and other biodiversity management activities.



**We must become
the change
we want to see**

-Mahatma Gandhi